
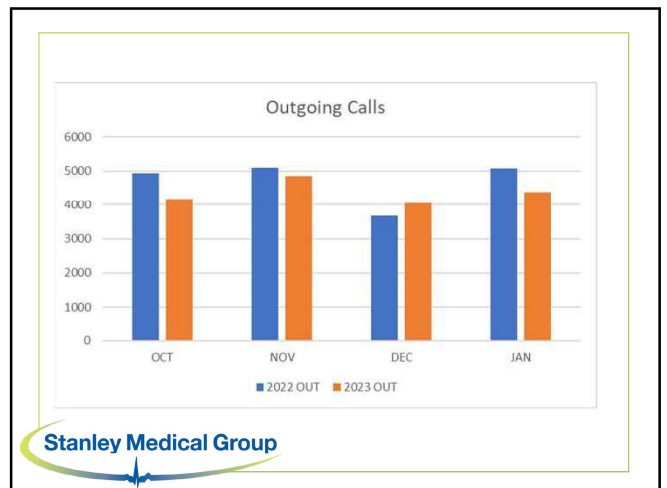
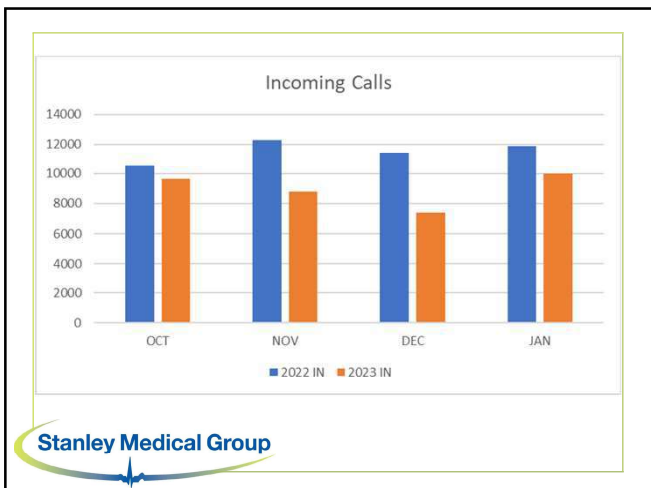
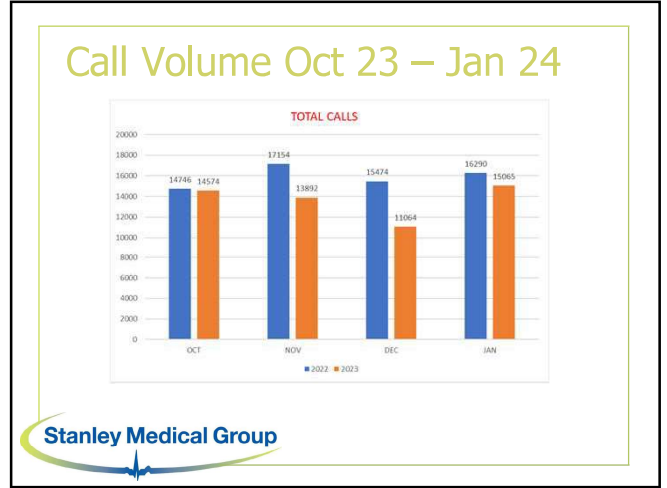


Patient Reference Group

Thursday 8th February 2024



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OCT – JAN	TOTAL CALL DIFFERENCE
OCT	-172
NOV	-2580
DEC	-1582
JAN	-5226
TOTAL	-9560

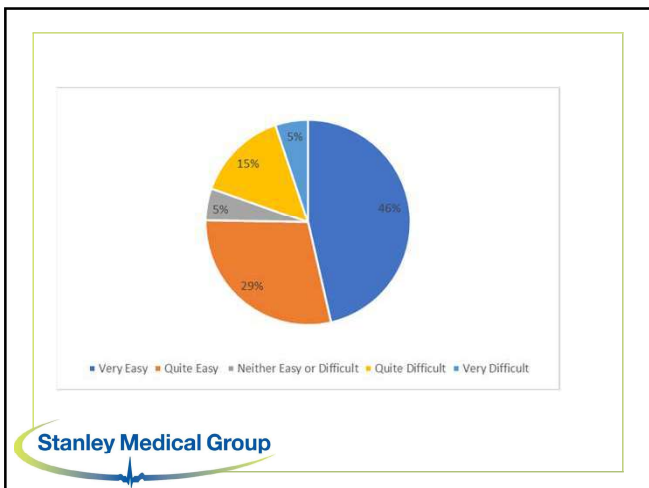
Stanley Medical Group

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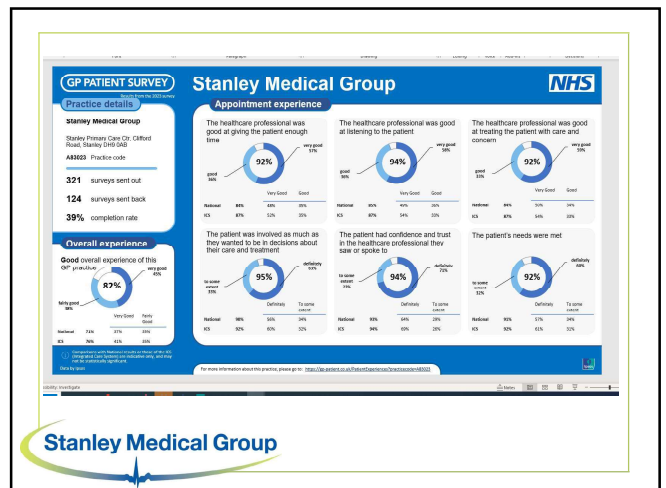
TOTAL INCOMING COMMUNICATIONS	16807
TRIAGE:	15,133
Patient Triage Medical Requests	1290
Patient Triage Admin Requests	2843
Patient Triage Admin Doctor's Letters	66
Patient Triage Admin I Need Help with Something Else	832
Patient Triage Admin Referrals	85
Patient Triage Admin Repeat Prescriptions	942
Patient Triage Admin Fit (Sick) Notes	762
Patient Triage Admin Test Results	152
Responses to Simple Messages	1674
Responses with Attachments to Simple Messages	278
BOOKING LINK SENT	5017

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